# **CTR** Employer Survey Report

Employer Id: E38172

Employer: Bank of America Merchant Services

Worksite: Bank of America - Liberty Lake

Street: 22425 E. Appleway Ave.

Jurisdiction: City of Liberty Lake

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer ID: E38172

Participation: CTR

Status: Affected

Survey Type: Online

Response Rate: 99%

**Survey Date:** 4/19/2017

#### Non-Drive Alone & One-Way VMT Rates at this Worksite

Non-Drive Alone Rate: 24.7%

**Drive Alone Rate:** 75.3%

One-Way VMT per employee: 15.0

Average One-Way distance home to work: 17.2

#### **Employees and Survey Response Information**

**Reported Total Employees at Worksite: 205** 

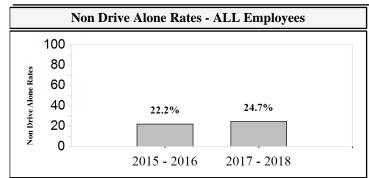
**Surveys Distributed:** 205

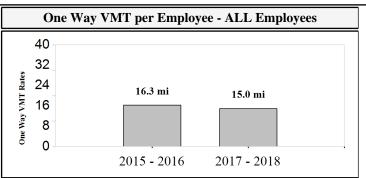
**Surveys Returned:** 203

Surveys Returned by CTR Affected\* Employees: 195

Total Estimated CTR Affected Employees at Worksite: 197

\*CTR Affected employees filled out the survey as being full-time and commuting (typically) to work at least twice between 6a and 9a, Monday through Friday.





#### **Site History and Targets**

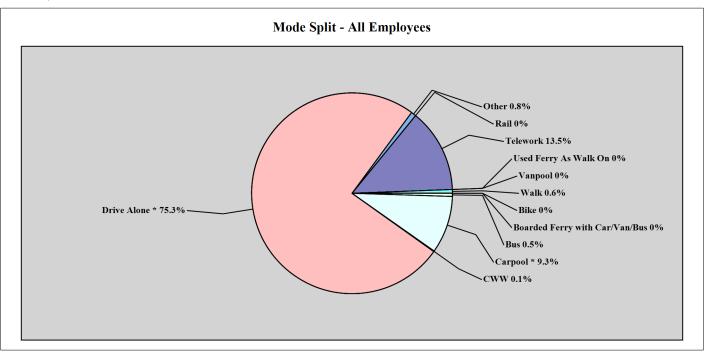
#### Annual Metric Tons CO2e Pounds CO2e

Cycle	Non Drive Alone Rate - All	Non Drive Alone Rate - CTR Affected	Emissions for Surveyed Employees	Estimated Emissions for Total Employment	GHG per Employee's Roundtrip	VMT per Employee - All	VMT per Employee - CTR Affected
2007 - 2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2009 - 2010	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2011 - 2012	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2013 - 2014	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2015 - 2016	22.2%	23.2%	628	716	30.8	16.3	16.2
2017 - 2018	24.7%	25.8%	663	669	28.8	15.0	14.7
Target	28.2%				Target:	13.4	
% Point Change Target:	6.0				% Change Target:	-18.0%	
% Point Change from Baseline:	2.5				% Change from Baseline:	-8.0%	

GHG calculations are based on VMT and estimated total round-trip commutes for all employees. Modes that contribute to GHG include driving alone, carpooling, vanpooling, and riding a motorcycle. The use of other modes (e.g., transit, rail, walking, ferry) do not increase a worksite's GHG calculation. For more information about how GHG is calculated, please contact your jurisdiction's representative.

## **Commute Trips By Mode - All Employees**

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

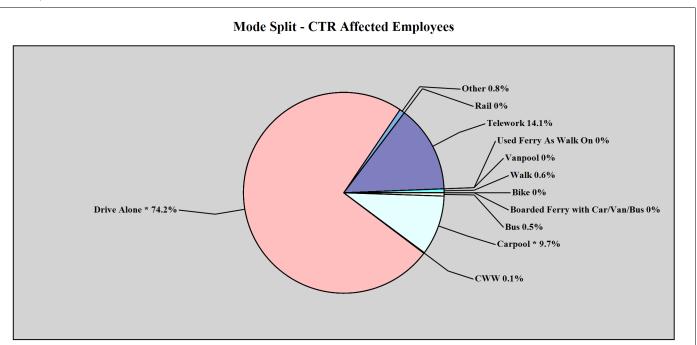


Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	748	75.3%	77.8%	160	78.8%	83.8%
Carpool *	92	9.3%	6.9%	25	12.3%	11.4%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	5	0.5%	2.3%	1	0.5%	2.7%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	0	0.0%	0.0%	0	0.0%	0.0%
Walk	6	0.6%	0.0%	2	1.0%	0.0%
Telework	134	13.5%	11.8%	35	17.2%	15.7%
CWW	1	0.1%	0.5%	1	0.5%	1.1%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	8	0.8%	0.7%	3	1.5%	1.1%

<sup>\*</sup> Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

## **Commute Trips By Mode - Affected Employees**

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)



Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey	
Drive Alone *	707	74.2%	76.8%	152	77.9%	82.9%	
Carpool *	92	9.7%	7.3%	25	12.8%	12.0%	
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%	
Bus	5	0.5%	2.4%	1	0.5%	2.9%	
Rail	0	0.0%	0.0%	0	0.0%	0.0%	
Bike	0	0.0%	0.0%	0	0.0%	0.0%	
Walk	6	0.6%	0.0%	2	1.0%	0.0%	
Telework	134	14.1%	12.5%	35	17.9%	16.6%	
CWW	1	0.1%	0.3%	1	0.5%	0.6%	
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%	
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%	
Other	8	0.8%	0.7%	3	1.5%	1.1%	

<sup>\*</sup> Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

# Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Employer ID: E38172

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	138	68%	203	100%
1 Days	14	7%	65	32%
2 Days	5	2%	51	25%
3 Days	4	2%	46	23%
4 Days	4	2%	42	21%
5 Days	36	18%	38	19%
6 or More Days	2	1%	2	1%

## **Count by Occupancy of Carpools and Vanpools**

Q.4 If you used a carpool or vanpool as part of your commute, how many people (age 16 or older) are usually in the vehicle?

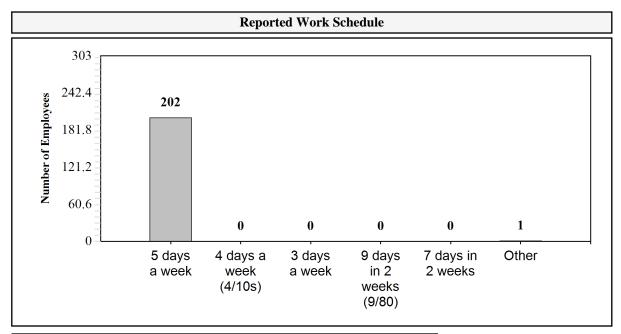
Ridesharing Occupancy	Mode	Response Count
2*	Carpool	92
3	Carpool	0
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	0
5	Vanpool	0
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
>14	Vanpool	0

<sup>\*</sup> Motorcycle-2 counted with Carpool-2 for this table.



# **Reported Work Schedule - All Employees**

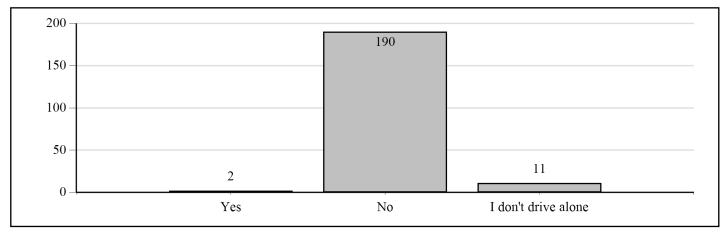
Q.8 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	202	99.5%
4 days a week (4/10s)	0	0%
3 days a week	0	0%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	1	0.5%

#### **Parking and Telework**

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	2	1.0%
I don't telework	121	59.6%
Occasionally, on an as-needed basis	34	16.7%
1-2 days/month	9	4.4%
1 day/week	8	3.9%
2 days/week	4	2.0%
3 days/week	25	12.3%

# Reasons for driving alone to work/not driving alone to work Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
To save money	79	24.3%
I have the option of teleworking	48	14.8%
Environmental and community benefits	41	12.6%
Financial incentives for carpooling, bicycling or walking.	36	11.1%
Other	34	10.5%
Personal health or well-being	24	7.4%
Driving myself is not an option	18	5.5%
Emergency ride home is provided	17	5.2%
Free or subsidized bus, train, vanpool pass or fare benefit	10	3.1%
Cost of parking or lack of parking	8	2.5%
Preferred/reserved carpool/vanpool parking is provided	7	2.2%
I receive a financial incentive for giving up my parking space	3	0.9%
To save time using the HOV lane	0	0.0%

#### Q12. When you drive alone to work, what are the three most important reasons?

<b>Question Text</b>	# of Responses	% of Responses
I like the convenience of having my car	145	30.5%
Riding the bus or train is inconvenient or takes too long	107	22.5%
Family care or similar obligations	107	22.5%
Other	44	9.3%
My commute distance is too short	34	7.2%
Bicycling or walking isn't safe	18	3.8%
I need more information on alternative modes	12	2.5%
My job requires me to use my car for work	5	1.1%
There isn't any secure or covered bicycle parking	3	0.6%

# Commute Mode By ZipCode for All Employees

Q6. What is your home zip code?

							Week	ly Cou	nt of Ti	rips By	Mode				
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
99205	37	18.23%	147	24	0	0	0	0	0	1	14	0	0	0	2
99208	22	10.84%	86	3	0	0	5	0	0	5	6	0	0	0	5
99207	13	6.40%	43	22	0	0	0	0	0	0	0	0	0	0	0
99216	13	6.40%	56	0	0	0	0	0	0	0	10	0	0	0	0
99223	13	6.40%	38	0	0	0	0	0	0	0	22	0	0	0	0
99016	11	5.42%	49	0	0	0	0	0	0	0	5	0	0	0	0
99206	11	5.42%	44	0	0	0	0	0	0	0	5	0	0	0	1
99224	8	3.94%	33	6	0	0	0	0	0	0	0	0	0	0	0
99212	7	3.45%	20	0	0	0	0	0	0	0	7	0	0	0	0
99217	7	3.45%	24	8	0	0	0	0	0	0	1	1	0	0	0
99021	5	2.46%	15	2	0	0	0	0	0	0	10	0	0	0	0
99037	5	2.46%	10	4	0	0	0	0	0	0	10	0	0	0	0
83854	4	1.97%	19	0	0	0	0	0	0	0	0	0	0	0	0
99004	4	1.97%	15	0	0	0	0	0	0	0	5	0	0	0	0
99022	4	1.97%	14	0	0	0	0	0	0	0	6	0	0	0	0
99026	4	1.97%	20	0	0	0	0	0	0	0	0	0	0	0	0
83815	3	1.48%	14	0	0	0	0	0	0	0	1	0	0	0	0
99019	3	1.48%	5	10	0	0	0	0	0	0	0	0	0	0	0
99218	3	1.48%	15	0	0	0	0	0	0	0	0	0	0	0	0
83858	2	0.99%	0	5	0	0	0	0	0	0	5	0	0	0	0
99005	2	0.99%	2	5	0	0	0	0	0	0	0	0	0	0	0
99006	2	0.99%	10	0	0	0	0	0	0	0	0	0	0	0	0
99025	2	0.99%	10	0	0	0	0	0	0	0	0	0	0	0	0
99029	2	0.99%	9	0	0	0	0	0	0	0	1	0	0	0	0
99036	2	0.99%	2	2	0	0	0	0	0	0	6	0	0	0	0
99201	2	0.99%	5	0	0	0	0	0	0	0	7	0	0	0	0

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		_					Week	ly Cou	nt of Ti	rips By	Mode				
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
99202	2	0.99%	9	0	0	0	0	0	0	0	0	0	0	0	0
99203	2	0.99%	5	0	0	0	0	0	0	0	5	0	0	0	0
83814	1	0.49%	4	1	0	0	0	0	0	0	0	0	0	0	0
99001	1	0.49%	5	0	0	0	0	0	0	0	0	0	0	0	0
99003	1	0.49%	5	0	0	0	0	0	0	0	0	0	0	0	0
99009	1	0.49%	5	0	0	0	0	0	0	0	0	0	0	0	0
99027	1	0.49%	5	0	0	0	0	0	0	0	0	0	0	0	0
99128	1	0.49%	0	0	0	0	0	0	0	0	3	0	0	0	0
99213	1	0.49%	5	0	0	0	0	0	0	0	0	0	0	0	0
99999	1	0.49%	0	0	0	0	0	0	0	0	5	0	0	0	0